

CHASE SMITH

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SUMMARY

Results-driven supply chain professional with expertise in managing intermodal freight and optimizing supply chain operations to reduce costs and maximize container velocity. Seeking a challenging role in supply chain management that leverages my skills in data analysis, process improvement, and stakeholder communication.

EDUCATION

University of Arkansas, Sam M. Walton College of Business

Major: Supply Chain Management

Minor: Information Systems

Graduation: May 2019

WORKING KNOWLEDGE

- SAP Certified
- Tableau, SAP Lumira
- Microsoft Office
- Data Analysis and Interpretation
- Risk Assessment and Management
- Process Improvement

EXPERIENCE

Train Service Manager II, August 2021 – Present

J.B. Hunt – Lowell, AR

Job Description:

This position is responsible for managing intermodal freight from in-gate at origin ramp to out-gate at destination in an assigned region. Responsible for prompt assignment and departure of J.B. Hunt equipment on railroads, timely movement en route, prompt de-ramping at the destination terminal, management of equipment until out-gate, as well as rail billing issues. This position will also act as liaison between J.B. Hunt and railroad personnel.

Achievements:

- Revised and created new SOPs for the CSX east desk.
- Worked with CSX, Network Planning, and local operations to increase our daily allocation at the South Kearny terminal.
- Training and reviewing various Intermodal Managers in Training.
- Became a Maven for Rail Manager, assisting our UX experts modernize the legacy system.
- Re-worked the Load Vitals VBA programming to include more information, remove depreciated code, and fix issues in the old macro.

Regional Equipment Manager, June 2019 – August 2021

J.B. Hunt – Lowell, AR

Job Description:

Monitor iRamp and other programs to solve ramping errors on loads, make changes as requested to the Rail Network, and find changes that can be made to save the company money using the Least Cost

Manager program. Responsible for keeping track and utilizing ops to move Scrap containers to the buyer. Various daily reports and data summaries that are sent every morning to groups and customers. Covering for the multi-stop pricing desk and other REM positions when needed.

Achievements:

- Completely overhauled the Scrap Box tracking program this role is responsible for, including creating VBA macros to pull info in order to expedite the process.
- Created a spreadsheet to assist in Identifying problem customers that were reducing container velocity dramatically, impacting our entire Intermodal operation.
- Analyzed various lanes to find possible cost savings, identify cost effective alternative routes during major rail impacts, and find lanes we could flip between CSX and NS to help meet commitments.

International Operations Intern, Jan 2019 – June 2019

J.B. Hunt – Lowell, AR

Job Description:

Work in a team atmosphere communicating with internal and external customers to coordinate and schedule the delivery of customer's freight in company trailers while simultaneously decreasing operating costs by maximizing container velocity.

Achievements:

- Put together an Excel workbook for tracking inbound and outbound volume with multiple graphs showing historical data and trends before the team started implementing Power BI.

Supply Chain Intern, Summer 2018

Enovation Controls – Tulsa, OK

Job Description:

Gain experience in various supply chain activities including purchasing, supplier relations, inventory, and product compliance. Participate in management level meetings and supplier visits. Interact with suppliers to ensure shipments will arrive on time and in the correct quantities.

Achievements:

- Began the process of logging supplier products that are not RoHS, REACH, and Prop 65 compliant.
- Assisted in identifying a manufacturing line problem that was causing resistors to be crushed on LCD panels.

ACTIVITIES AND HOBBIES

Web Development, Network Engineering

Mountain Biking, Disc Golf, Running, Engine Building